

Residential Permit Parking Digital Permits Frequently Asked Questions

Permits	Amount per Address per Calendar Year
Resident	1 per each license plate registered to permit area address Updates require approval
Visitor	4 per address Update license plate as needed
Service Provider	2 per address Update license plate as needed
One-Day	Limit 100 per address per year Add license plate on the day of use

How do I enter the license plate number?

- Only enter letters and numbers
- **DO NOT** add spaces or special characters
- **DO NOT** use letter O only use the number 0
- Plates must be entered correctly to avoid parking violations

What happens if I made mistake when I entered the license plate number?

You can log in and update the license plate number.

If you receive a citation, you can have 30 days to have a hearing online or in person to request dismissal. You will need to provide a valid permit number.

Visit <https://houstontx.gov/parking/resolve.html> for additional information.

How do I change my license plate number for my digital Resident permit?

Log in and go to PERMITS. Select the RESIDENT PERMIT. Enter the new vehicle information and upload the vehicle registration. ParkHouston will verify that the vehicle is registered to your address and you will receive a confirmation email.

How many digital visitor permits can I purchase?

There is no change in the number of visitor passes available.

How far in advance do I have to add the license plate number to digital visitor permits?

You can assign the license plate number to a visitor permit after you purchase it or on the day of use. It becomes active within 30 seconds. The permit remains active for that license plate until you change it.

The license plate can be updated as needed until it expires on 12/31.

What if I do not know the license plate number in advance?

The digital permit becomes effective in 30 seconds after adding the license plate number in the app. Instead of having to pass out and retrieve a paper permit or worrying about someone losing it or driving off with it, you can assign their license plate number to one of your visitor permits upon arrival.

How long are one-day permits valid?

The digital ONE-DAY permits are only valid for ONE YEAR. Please only purchase what you will need for the year. You can purchase additional permits as needed. Refunds are not available for unassigned permits.

What if I have a large party?

You can purchase One-Day permits? On the day of your event, you can assign each One-Day permit to your guest's license plate number. The permit expires 24 hours after it is valid.

I have paper One-Day permits that have not expired. Can I still use them?

Yes, you can still use them until 12/31/2024.

How do your officers know that a vehicle has a valid digital permit?

You will link a license plate to a digital permit that you purchased. When the officers patrol, they will check for valid permits by entering the vehicle's license plate into their handheld. The system will show that the vehicle has a valid permit.