



# HARVEY HOMEOWNER ASSISTANCE PROGRAM

REIMBURSEMENT STEP BY STEP

HERE IS WHAT YOU CAN EXPECT FROM START TO FINISH ON THE ROAD TO RECEIVING ASSISTANCE.



## STEP 1

Take the Harvey Recovery Survey.



## STEP 2

Complete your application when you get an invitation to apply.



## STEP 3

We review your application & supplemental documents.



## STEP 4

Damage Assessment and Hazards Inspections will be completed.



## STEP 5

We calculate your Duplication of Benefits (DOB).



## STEP 6

We check for any environmental regulations.



## STEP 7

We determine if you can move forward for reimbursement. If additional repairs are needed, you will be notified.



## STEP 8

Your award is calculated and submitted for approval.



## STEP 9

Once award is approved, you sign your contract.



## STEP 10

Your check will be issued and mailed to you.

For more information call **832-393-0550** or visit **RECOVERY.HOUSTONTX.GOV/HOAP**

**Not all homeowners who apply may receive assistance.**

