NEED ASSISTANCE RECOVERING FROM THE WINTER STORM?

If your home was damaged during the winter storm, you can now apply for assistance on home repairs. Fill out https://www.connectivetx.org/winterstorm/home-repair/ to get started.

REPORT DAMAGES
Report your damages at https://www.connectivetx.org/winterstorm/. This survey will take only 10 minutes and help direct disaster resources to those in need.

APPLYING FOR FEMA ASSISTANCE
Here are the steps to take.

1. Take photos of damage to your home and belongings.
2. Make a list of damaged/lost items.
3. If you have insurance, you must file a claim with your insurance company. Prior to processing a claim, FEMA will want to review insurance information.
4. Gather documents:
   - Proof of occupancy or ownership of your residence (lease, utility bill, title, etc.)
   - Proof of identification (TX Driver’s License or other government-issued ID)
   - Insurance determination letter, if you have insurance.
5. Apply for assistance and get addition information
   Phone: 1-800-621-3362
   Online: www.disasterassistance.gov
   Use the App: FEMA App on Apple Store or Google Play.

Find complete list of resources at www.unitedwayhouston.org/work/disaster/afterthestorm/

Text HOUSTONFREEZE to 898211 to receive text updates about recovery resources. Regular text messaging rates apply.

If you are in need of emergency assistance or need help navigating resources, CALL 2-1-1.