2016 Bridges Conference

Building Bridges to Support Long-Term Services & Support Initiatives for Older Adults, People with Disabilities & Veterans

May 12–13, 2016
Crowne Plaza Near NRG Stadium
8686 Kirby Dr., Houston, TX 77054

Sponsored by

Area Agency on Aging
CARE Connection
SHIP

Houston Health Department
Harris County
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May 12-13, 2016

Dear Conference Participants:

On behalf of the Houston Health Department, we want to extend many thanks. Thank you all for attending the 2nd Annual Bridges Conference to support older adults, people with disabilities, and veterans. We all work on a daily basis at our individual organizations and in partnership to connect those we serve to the services and supports they need. Your attendance at this conference demonstrates your desire to learn about the ways we can work collectively to ensure ongoing support to consumers.

To all of the speakers, panel moderators and panelists, thank you for your willingness to share your experience and expertise related to your area of specialty. The information you shared will provide great insight in enhancing the lives of those we care about in the aging, disability and veteran communities.

We also want to thank all of our sponsors, exhibitors, performance troupe Friends of Down Syndrome, volunteers and staff who made this event possible. We could have not have put on this event without you!

For all in attendance, we hope that you enjoy meeting individuals from around the country, state and the local community. It is exciting to see so many people who have come together to learn about how best to help those we serve.

Thank you again for attending this conference.

We look forward to seeing you at next year’s conference.

Sincerely,

Deborah A. Moore
Bureau Chief, Harris County Area Agency on Aging
Division of Aging, Chronic Disease and Injury Prevention
City of Houston Department of Health and Human Services
PROGRAM

EVENT OBJECTIVES

• Promote the ability of people with disabilities, older adults and veterans to age well and live well in their communities

• Educate professionals about resources and supports that are available to assist older adults, people with disabilities, veterans and families

• Work in partnership with aging, disability and veteran networks to sustain support systems

Six (6) CEUs will be available for conference attendees.

Thursday, May 12, 2016

8:00 AM REGISTRATION & CONTINENTAL BREAKFAST
9:00 WELCOME
Greetings from City of Houston
Faith Foreman, PhD  Assistant Director of Aging, Chronic Disease and Injury Prevention, Houston Health Department

9:10am Building Bridges (Overview of Conference Theme)
Deborah A. Moore, MBA  Bureau Chief, Harris County Area Agency on Aging Division of Aging, Chronic Disease and Injury Prevention, Houston Health Department

9:25am KEYNOTE ADDRESS: What is a Livable Community and How Do We Get There?
Daphne Kwok  Vice President of Multicultural Markets and Engagement, AARP Livable Communities

10:25am DOOR PRIZE & BREAK

10:40am The Impact of Having a Coordinated Access System: Helping Consumers Navigate Resources, Services and Supports
Joseph Lugo  Administration for Community Living
Why is having a coordinated access system that provides person centered counseling so important? Mr. Lugo will discuss promising practices, tools and mechanisms the U.S. Administration for Community Living and its partners are developing in collaboration with states which are designed to assist older adults, people with disabilities and veterans who need to navigate and access long-term services and supports.

11:50am LUNCH & PERFORMANCE: Friends of Down Syndrome

1:15pm BREAKOUT SESSION I (see page 4)

2:25pm BREAK & EXHIBITORS (see page 5)

3:00pm BREAKOUT SESSION II (see page 4)

4:15pm ADJOURNMENT
Friday, May 13, 2016

8am  REGISTRATION, BREAKFAST AND EXHIBIT HALL OPEN

9:00am  WELCOME

9:15am  An Outlook of Trends & Service Delivery to Older Adults, People with Disabilities and Veterans in the State of Texas
        Lloyd Potter, PhD  State Demographer
        The rapidly growing population of older persons, persons with disabilities, and veterans in Texas presents significant challenges. These challenges include providing adequate access to health care, transportation, and housing. By understanding these population trends and associated growing demand Texas and its communities can strategically plan to address these needs.

10:00am  EXHIBIT HALL AND BREAK

10:30am  DOOR PRIZES

10:40am  Honor Aging and Disability Champion

11:00am  KEYNOTE ADDRESS: A State Perspective: Accessing Long-Term Services and Supports in Texas
        Elisa Garza  Assistant Commissioner
        The Texas Department of Aging and Disability Services has implemented initiatives to improve access to long-term services and supports for all Texans using a “No Wrong Door” approach. Specific strategies such as data sharing, establishing a toll-free line and developing a long-term services and supports screen will be shared.

11:45am  Motivational Speaker: George R. Harrison, Optimum Impact
        Addresses the challenges of people’s differences and how we cope and interact one with the other. Often a lack of knowledge of other cultures causes friction between people. What to say or not to say or do will be addressed to avoid a negative impact. Get ready to be motivated, educated and to leave differently than you came!

12:15pm  DOOR PRIZES AND CLOSE CONFERENCE

12:30pm  ADJOURNMENT
BREAKOUT SESSIONS
SESSION I: 1:15–2:25 PM | SESSION II: 3:00–4:15 PM

BREAKOUT 1 JANE BAVINEAU, VP, Sheltering Arms Senior Services Division of Neighborhood Centers Inc.,
KATIE SCOTT, Director of Dementia and Caregiver Support Services, Sheltering Arms Division of Neighborhood Centers Inc.,
MEGGIN LORINO, Director of Neighborhood Based Seniors Services, Sheltering Arms Division of Neighborhood Centers Inc.,
NANCY WILSON, Assistance Professor - Geriatrics Section Department of Medicine Baylor College of Medicine

Its’ All About the Strengths! Appreciative Inquiry (AI) is an approach to the discovery of assets and strengths within individuals, programs, neighborhoods and populations. Participants will learn about new initiatives in dementia care, intergenerational programming, in-home services and mental health that are based on AI principles and provide examples of what happens when an agency is committed to building on the strengths and aspirations of the clients it serves.

BREAKOUT 2 TRELISHA BROWN, Managing Attorney-Health Law Program, Texas Legal Services Center

Navigating Long-Term Care Services and Support Programs for Older Adults and People with Disabilities Participants will be able to identify systems and compare and contrast different systems that support older adults and people with disabilities. Participants will also be able to use the resources provided to help navigate long-term care services and support programs for older adults and people with disabilities.

BREAKOUT 3 SUZANNE CRISP, Director of Program Design and Implementation, National Resource Center for Participant-Directed Services Boston College

LEX FRIEDEN, PHD, Professor of Biomedical Informatics and of Physical Medicine and Rehabilitation at The University of Texas Health Science Center at Houston (UTHealth); Directs the Independent Living Research Utilization (ILRU) Program at TIRR Memorial Hermann in Houston

Medicare and Medicaid Home and Community-Based Services (HCBS) Settings Final Rule Implementation of the Centers for Medicare and Medicaid Home and Community-Based Services (HCBS) Settings Final Rule provisions in Texas a will be described and implications for community programs addressed.

BREAKOUT 4 ANDREW HARDWICK, Social Security Administration

Understanding Social Security and SSI! A review of SSDI and SSI, how to apply, differences between the two programs, Medicare and Medicaid, online tools at Social Security’s website and a review of employment support programs for individuals with disabilities (PASS, Trial Work Period, Impairment Related Work Expenses, 1619b, Ticket to Work).

BREAKOUT 5 MARK KUNIK, MD, MPH, Director, VA South Central Mental Illness Research, Education and Clinical Center Professor, Menninger Department of Psychiatry and Behavioral Sciences, Baylor College of Medicine

Innovations in Care for Aging Veterans and Caregivers The VHA comprehensive healthcare (medical, mental, & social services) will be described; innovative programs (STAR-VA, Partners in Dementia Care, & REACH-VA) will be highlighted, as well as a local program for Veterans with complex medical/mental problems.

BREAKOUT 6 SHERI TALBOT, Dir. of Authority Services, Developmental Disabilities Services Division, Texana Center

Changes to the Managed Care System Helping Older Adults, People with Disabilities and Families to Prepare and Respond.

Session 1: Texas Long Term Services and Supports The State of Texas manages an array of programs for individuals who have intellectual and developmental disabilities. State Medicaid programs (available services, eligibility criteria & financial requirements) will be explained. Attendees will learn about the referral process and registration on the state-wide interest lists for these programs.

Session 2: Introducing Managed Care to Long Term Services and Supports The State of Texas is redesigning the system of care for individuals who have intellectual and developmental disabilities, and they will receive long-term services and supports through capitated Medicaid managed care programs. For the first time, the State has added a long-term services and support to the State Medicaid Plan through Community First Choice.

BREAKOUT 7 DEBORAH MOORE, Bureau Chief, Harris County Area Agency on Aging Division of Aging, Chronic Disease and Injury Prevention City of Houston Health Department;

JOSH REYNOLDS, Director, United Way Care for Elders

Moving Toward An Elder Friendly Future: Aging Trends and Our Communities Addressing the needs of older adults in any community can be challenging, but challenges can create opportunities to develop innovative and powerful supports for older adults. Harris County Area Agency on Aging and United Way Care for Elders will provide a joint session examining trends, challenges, opportunities and supports for older adults in Harris County. Mr. Reynolds will unveil United Way Care for Elders’ A Spotlight on Aging publication that describes data and trends pertaining to older adults. Ms. Moore will describe findings from the Aging Agenda Progress Report, which dive into eight focus areas (domains) that highlight the aspects of aging in this community that are essential to moving toward an elder friendly future. While this discussion will emphasize trends in Harris County, concepts and ideas will be discussed that are pertinent to any community that has the desire to create an elder friendly community.
EXHIBITORS

➤ ADULT PROTECTIVE SERVICES
➤ CAPTEL OUTREACH COORDINATOR
➤ CARE CONNECTION AGING AND DISABILITY RESOURCE CENTER
➤ CARE TRANSITIONS HOSPITAL
➤ DEPARTMENT OF AGING AND DISABILITY SERVICES COMMUNITY SERVICES REGION 6
➤ FRIENDLY FACES SENIOR CARE
➤ GULF COAST CENTER
➤ HARRIS COUNTY AREA AGENCY ON AGING
➤ HEALTHY HOMES
➤ HOUSTON CENTER FOR INDEPENDENT LIVING
➤ HOUSTON GALVESTON AREA AGENCY ON AGING
➤ HOUSTON GERONTOLOGICAL SOCIETY
➤ HOUSTON HEALTH DEPARTMENT
➤ HUMAN CARE USA
➤ LILLY CORPORATION/ROSS COMMUNICATIONS INC.
➤ MAXIMUS
➤ MEMORIAL HERMANN
➤ MICHAEL E. DEBAKEY VA MEDICAL CENTER
➤ NEIGHBORHOOD CENTERS INC.
➤ SHIELD HEALTHCARE
➤ TEXANA CENTER
➤ TEXANPLUS HMO
➤ THE HARRIS CENTER FOR MENTAL HEALTH AND IDD
➤ TRI - COUNTY SERVICES
➤ UNITED HEALTHCARE
➤ UNITED HEALTHCARE COMMUNITY & STATE
➤ UT HEALTH LONG TERM CARE OMBUDSMAN
➤ VALLEY SERVICES, INC.