



Public Participation and Civil Rights Notice

The City of Houston (City) Housing and Community Development Department (HCDD) complies with Civil Rights Act requirements.

CITIZEN PARTICIPATION

Through the City's Citizen Participation Plan, HCDD encourages residents to participate in the development of priorities, strategies, and funding allocations related to its planning documents. The City emphasizes the involvement of low- and moderate-income persons, persons with disabilities, members of vulnerable populations, and organizations that serve these residents. Each federal funding source has a separate but similar Citizen Participation Plan, which outlines participation requirements and information about filing a complaint.

For more information, the Citizen Participation Plan for Community Development Block Grant Disaster Recovery for Hurricane Harvey is available at:

<https://houstontx.gov/housing/plans-reports/Citizen-Participation-Plan-for-DR17-041719.pdf>

COMPLAINTS

HCDD accepts complaints and grievances from any member of the public. There are several ways to file a complaint or grievance about a program administered by HCDD:

- Call: 832.394.6200
- Email: HCDDComplaintsAppeals@houstontx.gov
- Send letter:

City of Houston Housing and Community Development Department
2100 Travis Street, 9th Floor
Houston, TX 77002
ATTN: Planning and Grants Management

For complaints regarding fraud, waste, and abuse of governmental funds, please contact the U.S. Department of Housing and Urban Development Office of Inspector General Fraud Hotline at **1.800.347.3735** or email hotline@hudoig.gov.

ASSISTANCE TO PERSONS WITH DISABILITIES

The City of Houston does not discriminate on the basis of disability for participants, beneficiaries, applicants, or employees, in accordance with Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination in federally assisted programs on the basis of disability (handicapped status). To file a housing discrimination complaint on the basis of disability, contact the U.S. Department of Housing and Urban Development (HUD) at **1.800.669.9777**. Persons requesting reasonable accommodations to access HCDD program information can contact **832.394.6200** for assistance.

AFFIRMATIVELY FURTHER FAIR HOUSING

As a recipient of HUD funding, the City is required to affirmatively further fair housing by prohibiting housing discrimination on the basis of race, color, national origin, sex, familial status, religion and disability. This includes efforts to overcome the legacy of segregation, unequal treatment, and historic lack of access to opportunity in housing. The City's Analysis of Impediments to Fair Housing Choice serves as the basis for fair housing planning for the City of Houston. To review the Analysis of Impediments to Fair Housing Choice, visit:

<https://www.houstontx.gov/housing/caper.html>.

For questions, please contact the Civil Rights Officer, Mary Itz at **832.394.6179** or mary.itz@houstontx.gov. For specific questions or concerns about fair housing or landlord/tenant relations, please contact Yolanda Guess-Jeffries at **832.394.6420**.

