



REPLACE AUTOMATED METER READING SYSTEM

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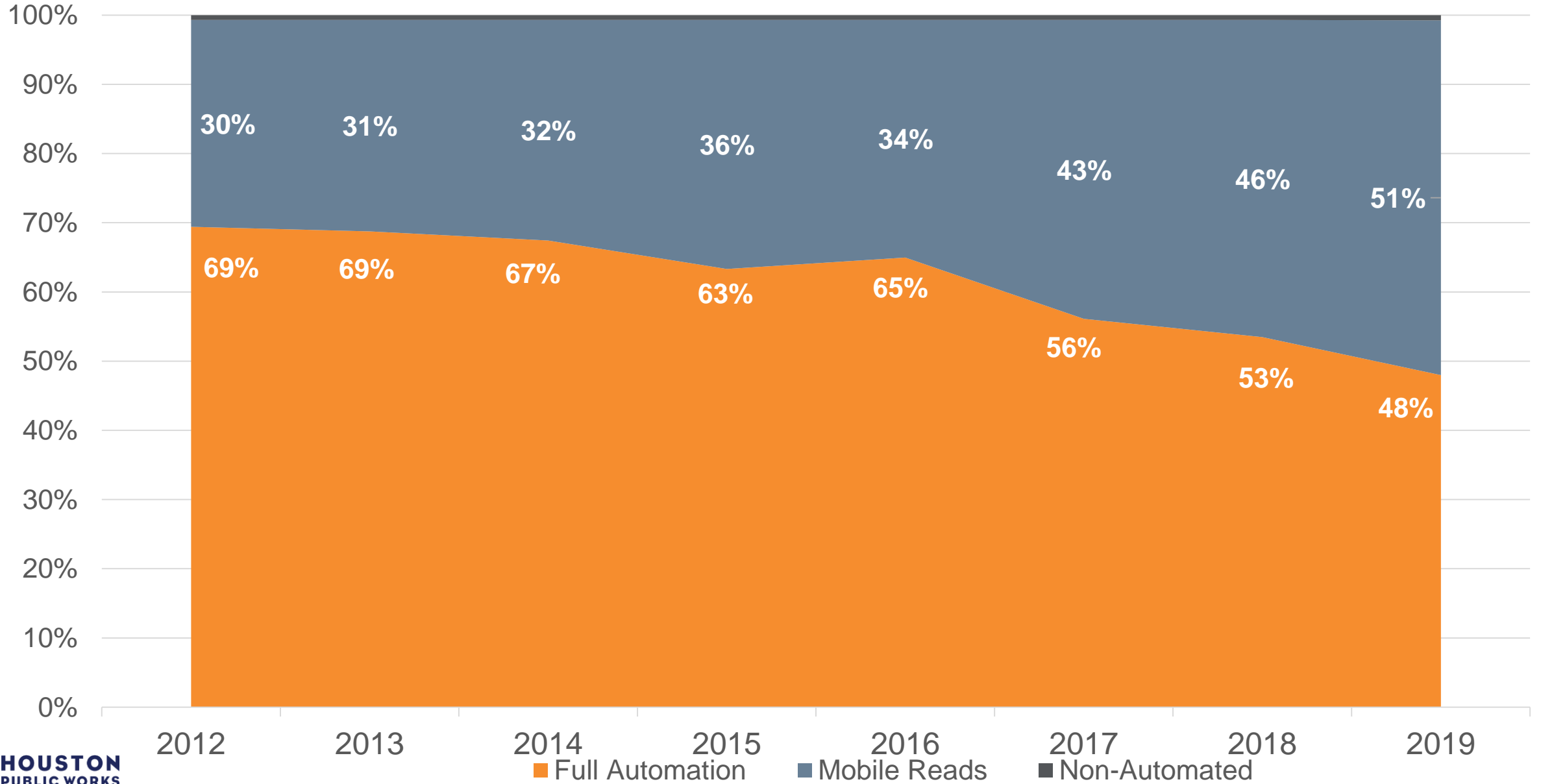


BACKGROUND

1998 - Council approved automated meter reading & saves Houston \$123M

2020 - old system is nearing end of life

DEVICE FAILURES



IMPLEMENTATION PLAN

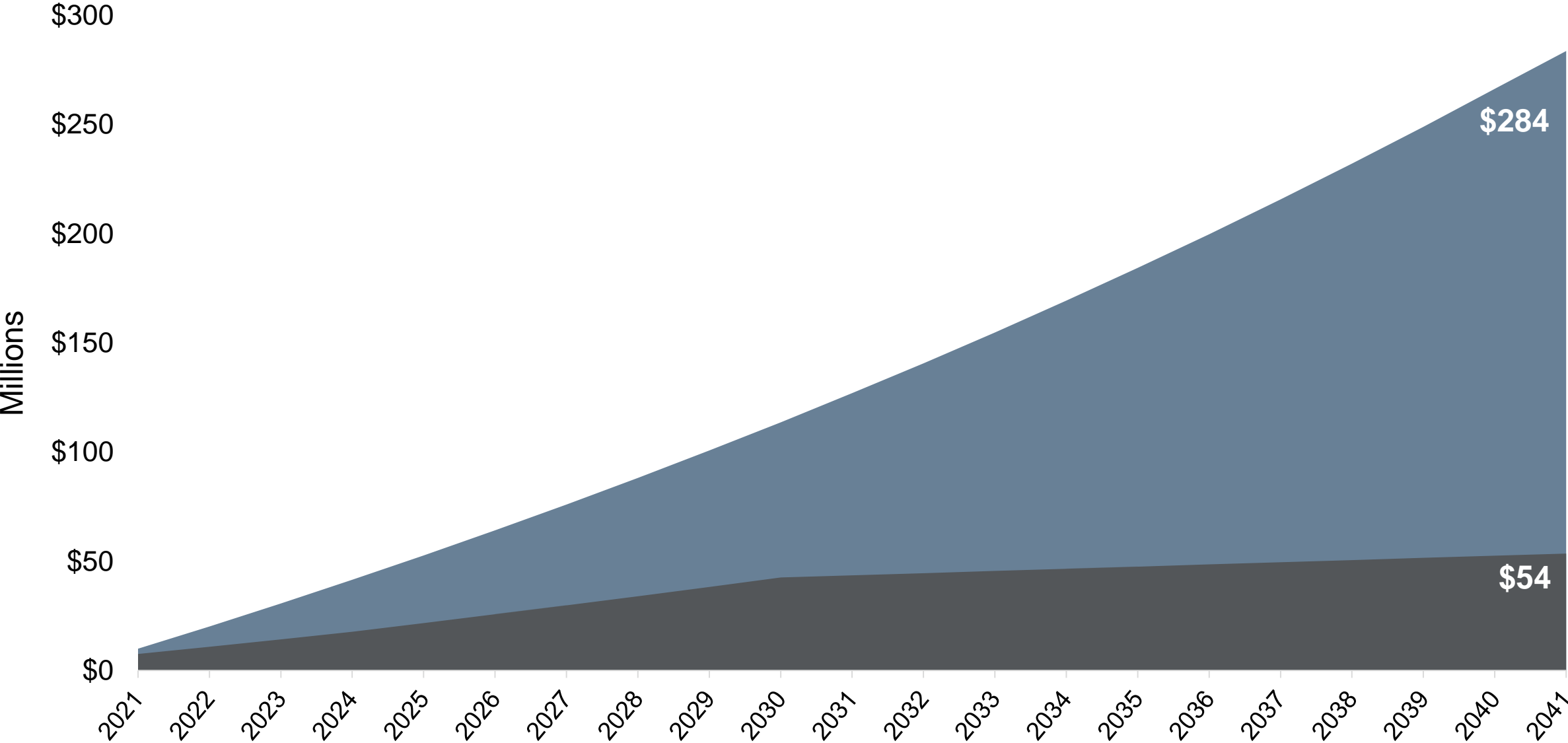
2016 – 2018
BUSINESS CASE
cost benefit analysis

2019 - 2020
PLANNING
vendor selection
integration planning
communications
change management

2021 – 2031
IMPLEMENTATION*
IT platform
sequenced deployment

*based on current funding projections

SAVINGS VS COST



BENEFITS

- faster customer issue resolution
- better water usage data (for leak & consumption alerts)
- more accurate billing
- fewer manual meter readings
- supports conservation & water loss reduction initiatives

NEXT STEPS

WHEN	WHAT
summer 2020	vendor selection
summer 2020	council approval
fall 2020	implementation

thank you!



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