

**City of Houston**  
**Council Committee on**  
**Transportation, Technology, & Infrastructure**  
**Council Member Larry V. Green, Chair**  
**Council Member Karla Cisneros, Vice-Chair**



Jerry Davis, District B  
Dave Martin, District E  
Steven Le, District F  
Greg Travis, District G

Robert Gallegos, District I  
David W. Robinson, Position 2  
Amanda K. Edwards, Position 4

**September 18, 2017**  
**10:00 A.M.**

City Hall Council Chamber – 901 Bagby St., 2<sup>nd</sup> Floor

1. Welcome Remarks – Council Member Karla Cisneros, Vice-Chair
2. Enterprise Service Now Maintenance & Service Agreement Update
  - Lisa Kent, Chief Information Officer, Houston Information Technology Services Dept. Dept.
3. OEM Mass Notification System Update
  - Michael Walter, Public Information Officer, City of Houston Office of Emergency Management
4. Houston Recovers – Post-Harvey Updates
  - Carol Haddock, Interim Director, Public Works & Engineering Dept.
5. Public Comments