WELCOME TO THE HOUSTON RECOVERY CENTER LGC: HOUSTON CENTER FOR SOBRIETY

by Leonard Kincaid September 2013















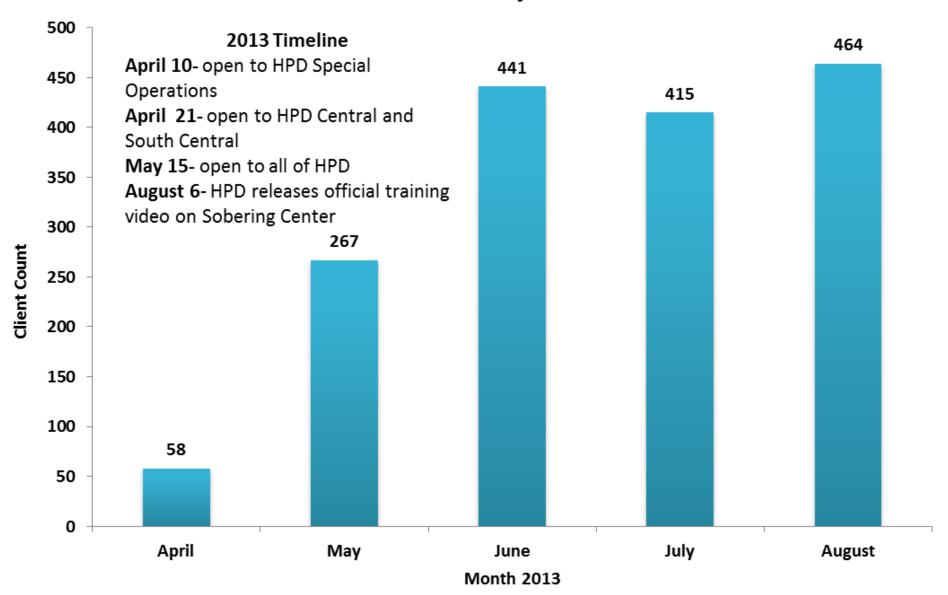




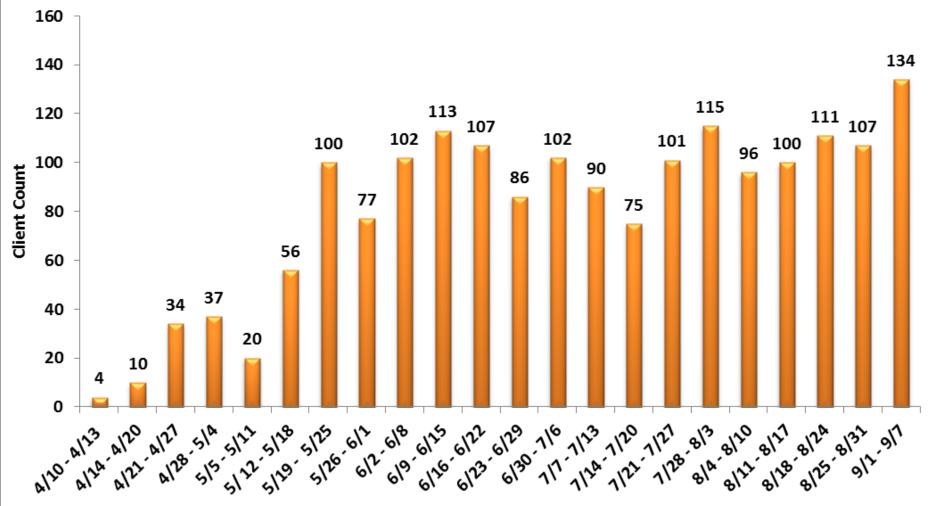
Sobering Center Staff

- Recovery Support Specialists provides counseling to support substance abuse recovery options.
- Emergency Medical Technicians monitors the vital statistics of incoming clients and identify any health emergencies.
- Nursing Assistants -provides a stable environment during the sobering process.
- Licensed Chemical Dependency Counselors offers clients counseling and assessment as a way to arrange treatment resources.
- Psychiatric Technicians assists clients in need of mental health attention.
- ❖ Off-Duty Sheriff's Deputies provides safety and security for staff and clients during from
 10 pm − 6 am daily.
- * Administrative Support manages supplies, program evaluation and other needs, allowing the rest of the staff to focus on client care.

Client Count by Month

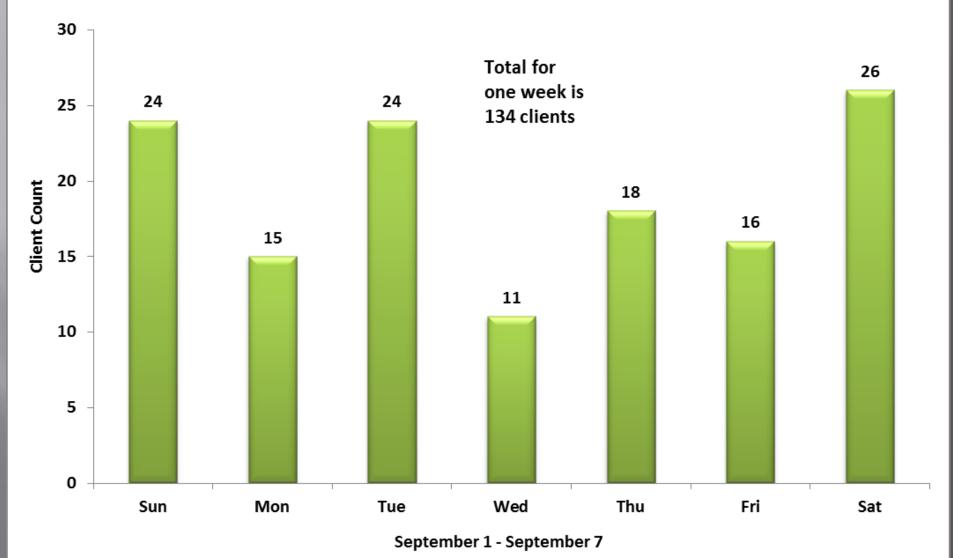




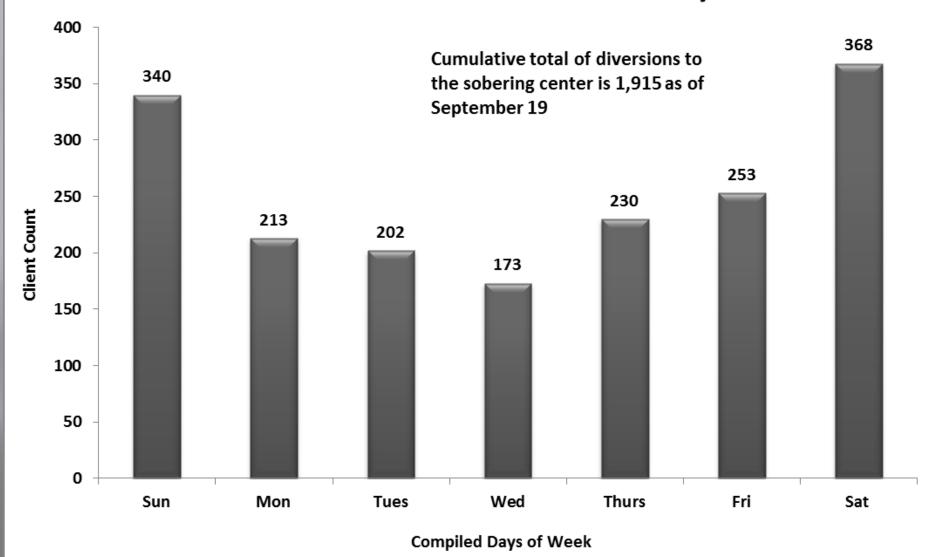


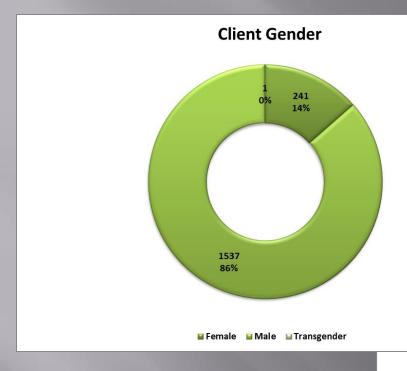
Weeks Sunday - Saturday

Client Count in Last Week

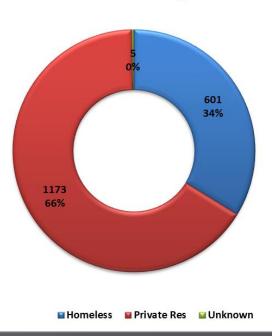


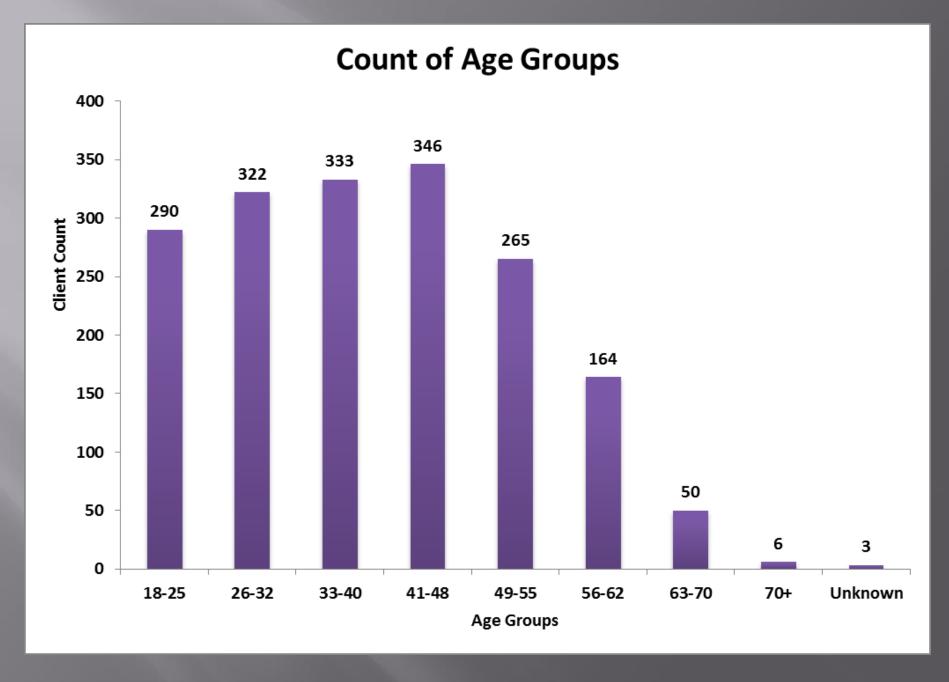
Distribution of Clients over Weekdays

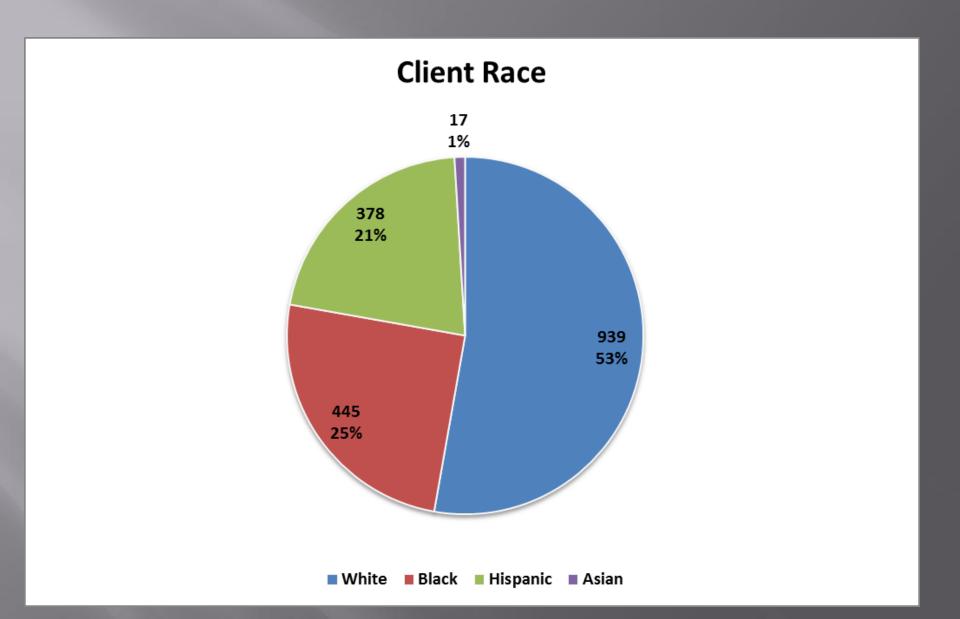










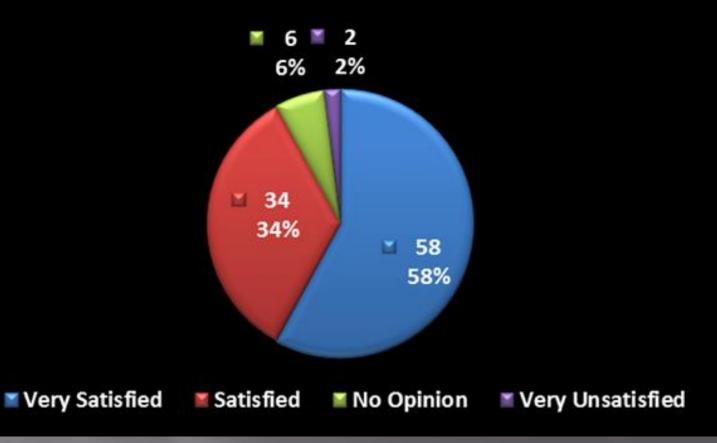


Client Comments From the Satisfaction Survey

How would you rate your overall experience at the Sobering Center? Other comments:

- 1. "This was my first time to the Sobering Center."
- 2. "I received a warm and sincere greeting upon arrival."
- 3. "The purpose of the Sobering Center was explained to me."
- 4. "I was offered assistance appropriate to my needs."
- 5. "I am satisfied with the recommendations offered."
- 6. "The instructor was empathetic and supportive towards me and my situation."
- 7. "The recovery coach/ counselor seemed very knowledgeable about my situation and about substance abuse ."
- 8. "I would feel comfortable calling back should I need further assistance."

How would you rate your overall experience at the sobering center

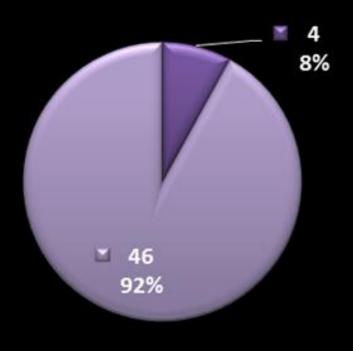


Houston Police Department Satisfaction Survey

How would you rate your overall experience at the Sobering Center? Other comments:

- 1. This was my first time bringing a person to the Sobering Center
- 2. I received a warm and sincere greeting upon arrival
- 3. The amount of time spent at the Sobering Center
- 4. I am satisfied with the way Sobering Center staff acted towards me
- 5. I am satisfied with the way Sobering Center staff act towards the offender
- 6. I will bring other PI cases to the Sobering Center

How would you rate your overall experience at the sobering center



■ Satisfied ■ Very Satisfied

Repeat Clients



Care Coordination Planning Team

- Leonard Kincaid Houston Recovery Center
- * Neville E. Pottinger Houston Recovery Center
- * Ashley Reeder Houston Recovery Center
- Dr. David Persse HFD Health and Human Services
- Captain Karen Dupont HFD
- * Bobbie Harris HFD
- Sergeant Steve Wick Houston Police Department HOT
- * Karen Moore HDHHS
- Ann Macleod MHMRA
- Glenna Garcia MHMRA
- * Katey Crackel St. Joseph Medical Center
- Diane Reidy Harris Health System
- Stephen Williams COH Health and Human Services
- ❖ Jennifer M. Graves COH Health and Human Services
- * Algia Hickenbotham COH Health and Human Services
- * Risha Jones COH Health and Human Services
- Bradford Crockard District Attorney