



NEED ASSISTANCE RECOVERING FROM THE WINTER STORM?

If your home was damaged during the winter storm, you can now apply for assistance on home repairs.

Fill out <https://www.connectivetx.org/winterstorm/home-repair/> to get started.



REPORT DAMAGES

Report your damages at <https://www.connectivetx.org/winterstorm/>. This survey will take only 10 minutes and help direct disaster resources to those in need.



APPLYING FOR FEMA ASSISTANCE

Here are the steps to take.

1. Take photos of damage to your home and belongings.
2. Make a list of damaged/lost items.
3. If you have insurance, you must file a claim with your insurance company. Prior to processing a claim, FEMA will want to review insurance information.
4. Gather documents:
 - Proof of occupancy or ownership of your residence (lease, utility bill, title, etc.)
 - Proof of identification (TX Driver's License or other government-issued ID)
 - Insurance determination letter, if you have insurance.
5. Apply for assistance and get addition information
Phone: 1-800-621-3362
Online: www.disasterassistance.gov
Use the App: FEMA App on Apple Store or Google Play.

Find complete list of resources at
www.unitedwayhouston.org/work/disaster/afterthestorm/

Text **HOUSTONFREEZE** to **898211** to receive text updates about recovery resources.

Regular text messaging rates apply.

If you are in need of emergency assistance or need help navigating resources, **CALL 2-1-1.**

