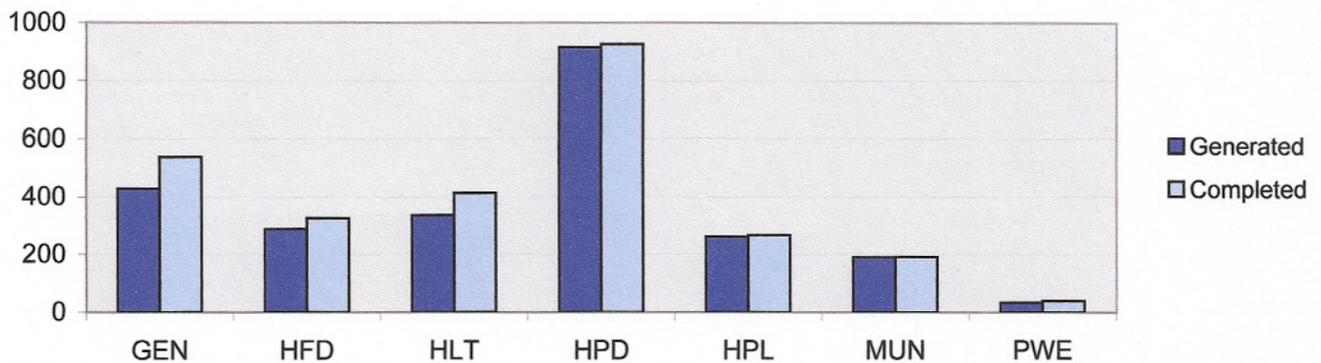


**General Services Department
Property Management Division
Monthly Report**

| Work Order Report - Dec 2010 | | | |
|------------------------------|-------------|-------------|----------------|
| Work Orders | | | |
| Dept | Generated | Completed | Completed FYTD |
| GEN | 429 | 538 | 3134 |
| HFD | 287 | 325 | 2156 |
| HLT | 335 | 413 | 2475 |
| HPD | 915 | 926 | 5791 |
| HPL | 260 | 266 | 1719 |
| MUN | 189 | 190 | 1068 |
| PWE | 33 | 39 | 228 |
| Total | 2448 | 2697 | 16571 |

Generated -vs- Completed Work Orders



Expenses by Department - Dec 2010

| Dept | Admin | Cleaning | Grounds | Repair | Security | Utilities | Month Total | FYTD Total |
|--------------|-----------------|------------------|-----------------|------------------|------------------|------------------|--------------------|---------------------|
| GEN | \$6,158 | \$81,567 | \$4,267 | \$156,887 | \$138,847 | \$70,424 | \$458,151 | \$2,831,890 |
| HFD | \$8,901 | \$13,912 | \$4,533 | \$137,754 | \$13,673 | \$160,679 | \$339,452 | \$2,127,009 |
| HLT | \$7,979 | \$105,025 | \$3,036 | \$68,785 | \$137,432 | \$251,783 | \$574,040 | \$3,966,202 |
| HPD | \$18,131 | \$168,035 | \$9,068 | \$184,194 | \$17,589 | \$321,927 | \$718,944 | \$4,568,046 |
| HPL | \$7,368 | \$138,108 | \$0 | \$127,838 | \$75,899 | \$191,509 | \$540,723 | \$3,158,536 |
| MUN | \$896 | \$13,783 | \$74 | \$16,214 | \$147 | \$0 | \$31,114 | \$181,786 |
| PWE | \$7,572 | \$11,851 | \$5,239 | \$37,449 | \$31,642 | \$0 | \$93,753 | \$586,349 |
| Total | \$57,006 | \$532,281 | \$26,217 | \$729,121 | \$415,229 | \$996,322 | \$2,756,177 | \$17,419,818 |

Total Costs - Annual Comparison

