

# Contact Info

## Non-emergency needs:

Dial 311 - Mention to the operator the following 3 things along with your issue:

1. Project number (S-000035-0228-4)
2. Name of the project (Waterline Replacements in Briar Court Area)
3. Refer the complaint to the "Capital Projects"

**Emergency needs: Contact Contractor's Superintendent or the 24-hour contact provided by the Contractor.**

CAAN Construction Services, Inc.  
Karim Basboos, Superintendent/ 713-401-4812  
Yousef Eldirai, President/ 281-705-2251

Houston Public Works / Capital Projects  
Sabeen Shaikh, Project Manager/ 832-395-2307  
Charles Jones, Inspector/ 281-382-7971

**For a complete listing of Frequently Asked Questions please visit:  
<https://www.publicworks.houstontx.gov/ecd/faqs.html>**

## HELPFUL LINKS

### Project Specific Concerns

- [pwecip@houstontx.gov](mailto:pwecip@houstontx.gov)

### General Concerns

- 3-1-1 or 713-837-0311
- [www.houston311.org](http://www.houston311.org)

### ReBuild Houston

- [www.rebuildhouston.org](http://www.rebuildhouston.org)

